

ARROWHEAD LANES

Health & Safety Standards

As we begin to re-open centers across the country, nothing is more important to us than the health of our guests and staff. In addition to complying with State and Federal guidelines, we want to assure you that we're taking every precaution to ensure your safety. We have implemented new health and safety standards as well as new operating rules to help prevent the spread of COVID-19. Further details are listed below:

HEALTH & SAFETY STANDARDS

- We are working with professional industrial hygienists to ensure that our centers are clean, sanitized and maintained on regular basis.
- Balls and Shoes are being thoroughly sanitized and guests will be provided with personal towelettes and/or spray, as needed.
- Shoes will continue to be sanitized after each use with high-impact disinfectant spray.
- All Arcade Games and Kiosks will be thoroughly cleaned, paying special attention to the joysticks, buttons, prize slots and card readers.
- Hand sanitizer will be available for all guests to use throughout the center and will be checked and replenished hourly.
- Hourly cleaning and sanitization of all guests touch points and surfaces.
- All Staff will undergo temperature checks prior to beginning their shifts.
- All Staff will be required to wear personal protective equipment (face masks) throughout their entire shift and adhere to social distancing guidelines. Food handlers will also be required to wear gloves for the entirety of their shift.

NEW RULES, SAME GREAT GAMES

- Face Masks are required at all times including while bowling.
- There will be a limit of 4-6 people per lane.
- Our amazing food and beverage menu will be available with self-service ordering to limit staff contact.
- We will be removing furniture to create more space in the building as a means to adhere to social distancing best practices.
- Where possible, a separate shoe return station will be set up to limit contact with staff.
- Center capacity will be monitored closely to ensure an appropriate number of guests are in the center at any given time.